

WTB Wealth Mobile App

Login PIN Instructions

STEP 1

For a mobile PIN, existing Online Portfolio users must add their mobile number to the Online Portfolio system login (not mobile app) using existing User ID and Password.

1. Log in to system using existing User ID and Password
2. Click "*Login & Edit Security Profile*"

STEP 2

Click on "*Phone Number / Security Questions*"

STEP 3

1. Select "*Mobile*" from the "*Type*" dropdown and enter mobile number in the "*Enter Number*" field
2. Security questions will also need to be updated—click "*Update*" at the bottom

STEP 4

Download the mobile app:

Search for "*Washington Trust Bank*" in the app store and look for the *silver WTB Wealth* app, or click the app store icons below. Note: this is separate from the *WTB Mobile* app (*blue icon*) for online banking.



STEP 5

Log in to the mobile app using existing Online Portfolio User ID and Password.



STEP 6

On first use, you will be prompted to update PIN ID preference on screen. Select "*Email*" or "*Phone*" PIN preference.

STEP 7

If phone, select "*Text Message*" or "*Voice Message*" preference. Click "*Get one-time PIN*".

PIN will be generated and delivered via email, mobile text or voice message.

Upon first login attempt, the app will prompt for PIN. You will then be logged into the WTB Wealth app.